



Leopard Rest Camp Terms & Conditions

TERMS AND CONDITIONS 2021/2022

1. Prices are quoted in US Dollars. Payment can be made in US Dollars or Ugandan Shillings at the exchange rate set by Leopard Rest Camp (hereafter referred to as 'the Company'). Exchange rate is subject to fluctuation. **Please note that we only accept dollars in acceptable condition and dated after 2013. Company reserves right to refuse dollars if marked, washed or torn.**
2. The client agrees he/she is aware of and accepts that he/she may be exposed to a variety of risks and dangers at the Camp and furthermore to risks and dangers inherent in, or associated directly or indirectly with the optional activities offered by the Camp.
3. The Client agrees to comply, at all times, whether in the Camp's compound or participating in any activity, with any warning notices and instructions or requirements of the Company's management and/or the person in charge of the activity and will not in any way constitute a nuisance to any other visitor in the Camp.
4. The client agrees to hold harmless and indemnify the Company against any consequences of visiting the Camp and/or participating in any activities in and at the Camp and/or arranged and/or provided by the Camp, including (without limiting the generality of the foregoing) any loss of or damage to personal effects, illness, injury, harm, trauma or death (howsoever caused) or due to any arrangements having to be changed, amended or cancelled and/or legal costs that the Camp and/or the Company may incur.
5. The Company shall be excused and shall not be deemed in default for any failure of performance hereunder, for any reasons beyond its control. Such case shall be deemed to include, without limitation, war, warlike operations, armed aggression, insurrection, riots, fire, explosions, accidents, failure to obtain any government approvals, Governmental acts or omissions, regulations or orders, acts of God or Nature, acts of the public enemy, epidemics, quarantine, restrictions or labour troubles.
6. The client acknowledges that whilst as much care is taken as possible it is his/her own personal responsibility to take care of his personal possessions at all times and have travel insurance where appropriate. The Company will not be liable for any losses or damages that may occur whilst at the Camp.
7. Any complaints as regard to the Company must be via the company email within 21 days of stay.
8. The person agrees that this agreement shall be deemed to be concluded in Uganda, and shall be interpreted according to the laws of Uganda. In the event of any action here under, the Supreme Court of Uganda shall have jurisdiction in regard thereto.

CHILDREN /DRIVERS / GUIDES/TOUR LEADERS

1. Children rate: Under 3 years are accommodated free if sharing room with at least 1 full paying adult.
2. Children between 3-12 years of age are accommodated at 50% of the relevant adult rate when sharing a room with at least one full paying adult.
3. Children above 12 years pay the relevant adult rate.
4. A full board driver's package (3 meals & accommodation) is 20,000UGX/ night. **The Company must be notified in advance if clients/agents are travelling with a driver/guide.**
5. Tour Leaders:
 - Groups 10+ (excluding tour leader) tour leaders is accommodated at full board at 35,000UGX/night.
 - Groups 6-9 (excluding tour leader) tour leaders pay regular meal prices and accommodation is FOC.
 - Groups 5 or less (excluding tour leader), tour leader pays applicable room and meal rates.

RESERVATIONS / PAYMENTS / CANCELLATIONS

1. A 30% booking deposit is payable on invoice unless otherwise discussed by prior arrangement.



Leopard Rest Camp Terms & Conditions

2. The **remaining balance can either be paid in advance or in cash (USD/UGX)** by client/company representative **at the camp**.
3. Reservations that are cancelled, reduced in length of stay or reduced in numbers (collectively known as a cancellation) are subject to cancellation and “ no show” fees payable at the discretion of the Company Ltd under the following terms:
30 - 10 days prior to client arrival date –25% cancellation fee will be charged
3 or less days prior to client arrival date – 100% cancellation fee will be charged. For groups of 10 or more, cancellation less than 10 days prior to arrival will result in a 100% cancellation fee being charged.
4. All cancellations or amendments are only accepted when received in writing by the Company.
5. Any bank charges that are associated with refunds made by bank transfer will be deducted from the initial sum
6. We kindly request that any agents who are holding accommodation at Leopard Rest Camp inform us no later than 30 days prior to arrival if a booking is confirmed, and how many rooms the booking will be for. Any accommodation that cannot be confirmed by the agent at that time will be automatically released so we can serve other clients/agents accordingly.
7. Final rooming lists and client names are required in writing by the Company at least 30 days prior to group’s arrival.
8. Failure to comply with the terms of payment will result in all bookings being automatically cancelled by the Company.

OTHER ACCOMMODATION & CAMP DETAILS

The Camp runs on solar energy and as such, charging facilities are limited and available in the main area only. Towels are provided free of charge. We do not provide slippers. Wi-Fi is available at the camp.

PAYMENT OPTIONS / BANK DETAILS

1. International Transfer (USD):
Name: Leopard Rest Camp Ltd; **Bank:** Equity Bank Uganda Ltd; **Account Number:** 1027-2012-88516; **Swift:** CITIUS33
2. International Transfer (EURO):
Name: Leopard Rest Camp Ltd; **Bank:** Equity Bank Uganda Ltd; **Account Number:** 1027-2012-88519; **Swift:** CITIDEFF
IBAN:DE-57502-10900-41171-94006
3. Domestic Transfer (UGX):
Name: Leopard Rest Camp Ltd. **Bank:** Equity Bank Uganda Ltd; **Account Number:** 1027-2012-88524; **Swift:** UGBAUGKA
4. MOBILE MONEY: (MTN) 0789 787 856

Please confirm all payments via e-mail by referencing invoice number or date of booking.